



10-year XAL spare parts availability commitment

(as of September 2026)

XAL GmbH, Auer-Welsbach-Gasse 36, 8055 Graz, Austria ("XAL"), offers a 10-year spare parts availability commitment for mechanical spare parts in accordance with the following terms and conditions.

This spare parts availability commitment ("Commitment") applies to products of the "XAL" brand purchased on or after 1 September 2026 from XAL, one of its sales companies or an authorised sales partner. The date of issue of the invoice shall be decisive.

1. Scope of spare parts availability

1.1. Subject to these terms and conditions, XAL shall maintain the continued availability of mechanical spare parts for "XAL" brand products for a period of 10 years from the invoice date.

1.2. This Commitment covers exclusively the continued availability of mechanical spare parts, in particular non-electrical components such as covers, brackets, fastenings or similar structural components. Due to technical progress, the continued availability of identical electrical and electronic components – in particular LED modules, light sources, control units, sensors, rechargeable batteries, control systems, software, firmware and other digital or electronic components – cannot be assured. XAL is entitled to supply functionally equivalent components in place of identical parts.

1.3. Under no circumstances does this Commitment include the provision of assembly, disassembly, transport, commissioning or other ancillary services, nor any costs arising therefrom. This Commitment applies exclusively insofar as continued availability is legally, practically and economically feasible.

2. Prices and costs

2.1. The supply of spare parts shall be subject to a charge.

2.2. Prices are based on the spare part prices applicable at the time of the order or on an individual quotation prepared by XAL. We reserve the right to adjust prices due to inflation or changes in market conditions.

3. Final Provisions

3.1. This Commitment is subject, where applicable, to XAL's guarantee conditions (as available in the current version at: <https://www.xal.com/en/guarantee>) in the version published on XAL's website. This applies in particular to the conditions for claims, as well as the obligations to provide evidence and to cooperate, as set out therein.

3.2. XAL accepts no liability beyond that set out in this Commitment. In particular, XAL shall not be liable under this Commitment for any indirect, special or consequential damages, financial losses including the loss of actual or anticipated profits, interest, income, anticipated savings, damage to goodwill, and damages of any kind incurred by third parties. The statutory warranty remains in full force and effect in accordance with the applicable XAL General Terms and Conditions (as available in the current version at: <https://www.xal.com/en/gtc>) or, subsidiarily, in accordance with statutory provisions, and exists alongside this Commitment.

3.3. Austrian law shall apply. The provisions of the UN Convention on Contracts for the International Sales of Goods and Private International Law shall not be applicable. The place of jurisdiction for all disputes arising from this Commitment is Graz (Austria).

3.4. In the event that any provision of this agreement is or becomes wholly or partially invalid, this shall not affect the validity of the remaining provisions. The provision that is wholly or partially invalid shall be replaced by a valid provision that comes as close as possible to the parties' intention.